



SMS Remote Reset App

Installing Parallels Client – iOS Devices



System Requirements: -

To install Parallels Client, you must have an iOS device with iOS version 13.0 or later. Note: To learn how to check the version of iOS on your device, please refer to the device manufacturer's documentation.

Installation Procedure: -



Navigate to the App Store from your iOS device and search for PARALLELS CLIENT. Please see the graphic to assist you to ensure the correct app is selected. Click on Install to download the App to your iOS device.

- 1 Open Parallels Client on your iOS device.
- 2 Tap the **Plus** icon  in the top right corner.
- 3 Enter Server Address as: **resethub.co.uk** as per screenshot.
- 4 Click **Next**.



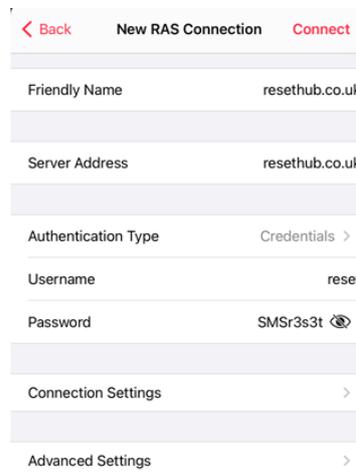
5 Username: Enter **reset**

6 Password: **SMSr3s3t**

7 Click **Connect** or **Done**

Troubleshooting

Under Connection Settings
(Check as per right screenshot)



Now you should see the connection you just created.

Once pressed and if the connection was successful, you will see the published resources that you can use. If you receive an error, verify that the connection and logon information is entered correctly and try again.



By using finger gestures, the size can be centred and enlarged to suit.

The  keyboard icon is used to enter the numbers required into the respective Reset program.

Installing Parallels Client – Android Devices



System Requirements: -

To install Parallels Client, you must have an Android device with Android version 8 or later. Note: To learn how to check the version of Android on your device, please refer to the device manufacturer's documentation.

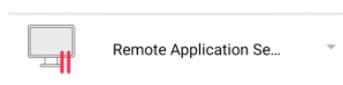
Installation Procedure: -



Navigate to Google Play the App Store from your Android device and search for PARALLELS CLIENT. Please see the graphic to assist you to ensure the correct app is selected. Click on Install to download the App to your Android device.

- 1 Open Parallels Client on your Android device.
- 2 If you had the Parallels legacy app then clicking migrate will transfer connections across
- 3 Tap the **Plus** icon  in the top right corner.

4 Ensure Remote application server is selected



- 5 Under Friendly name: Enter **SMS Reset**
- 6 Primary Server: Enter **resethub.co.uk**
- 7 Username: Enter **reset**
- 8 Password: **SMSr3s3t**
- 9 Under connection Port numbers can be left at **443** and
Connection Mode as **Gateway**
- 10 Click Connect

New connection CONNECT

Remote Application Se...

General

Friendly name

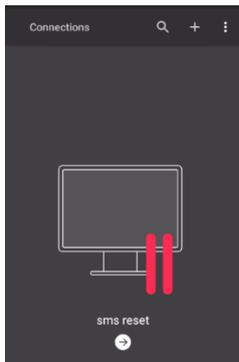
Server address
required

User name
required

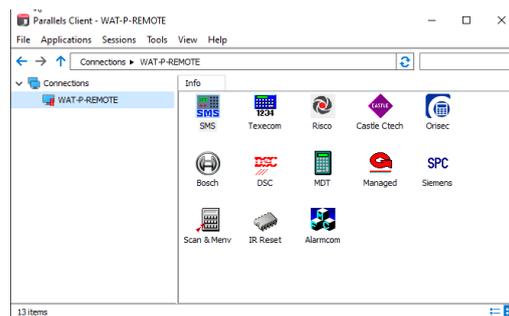
Password

Connection

Now you should see the connection you just created.



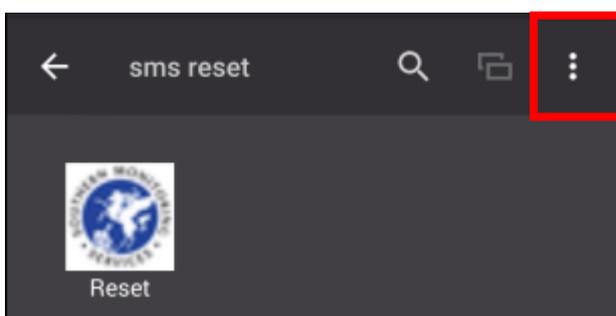
If the connection was successful, you will see the published resources that you can use. If you receive an error, verify that the connection and logon information is entered correctly and try again.



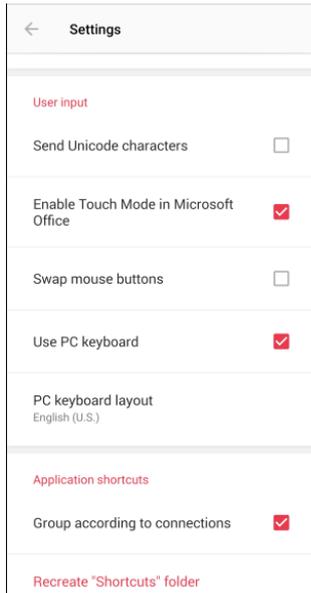
By using finger gestures. i.e Click and hold the menu can be centred and enlarges to suit.

The keyboard icon  is used to enter the numbers required into the respective Reset program.

In order for the in phone keyboard to work go to settings in the main screen.



Ensure that the option for use PC keyboard is selected.



This is to ensure the keyboard functionality works as intended.

Installing Parallels Client – Windows Client



System Requirements: -

To install Parallels Client, you must have the following operating system installed. Windows 8 or Windows 10.

Note: To learn how to check the version, please refer to the device manufacturer's documentation.

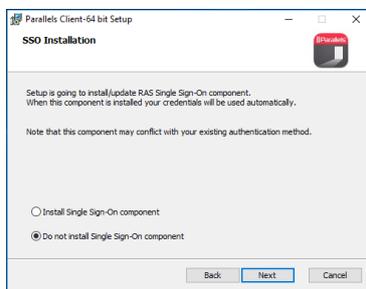
Installation Procedure: -

- 1 Make sure you are logged into your computer as a user with administrative privileges
- 2 Download the latest client at <https://www.parallels.com/uk/products/ras/download/client/>
- 3 On the Welcome page of the installation wizard, click **Next**.
- 4 Read & Accept the License Agreement and click **Next**.



- 5 Select the folder where you want to install Parallels Client and click **Next**.

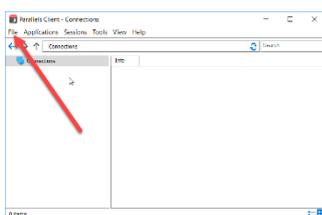
- 6 Under SSO Installation. Leave as the default of **No** and click **Next**.



- 7 Click **Install** to complete the installation

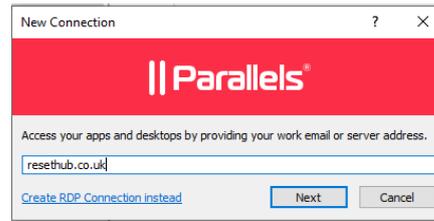
- 8 When the installation is complete, click **Finish** to close the wizard and start Parallels Client for Windows.

- 9 After you manually install Parallels Client and run it for the first time, you'll be asked if you would like to configure a new connection. Click **Yes**. This will open the New connection dialog.



10 Use the following settings:

Server: **resethub.co.uk**



Connection Mode: **Gateway SSL Mode**

11 Click **OK**.

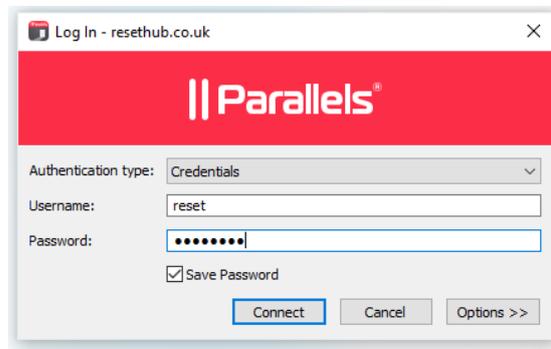


12 Use the following settings:

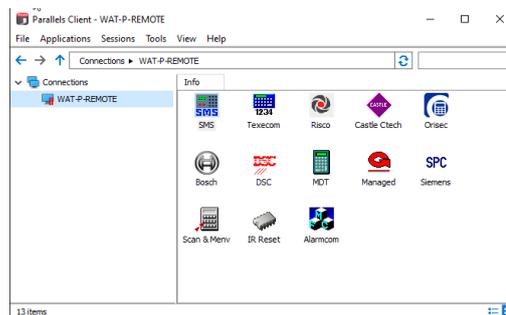
Authentication Type: Credentials

Username: Enter **reset**

Password: **SMSr3s3t**



13 Click **Connect** If the connection is successful, you'll see the main Parallels Client window where your connection(s) and published resources are displayed.



Note: When entering numbers for Resets. Only use the numbers along the top of the keyboard are enabled. Any keyboards with separate number pads are disabled.

Installing Parallels Client – MAC Client



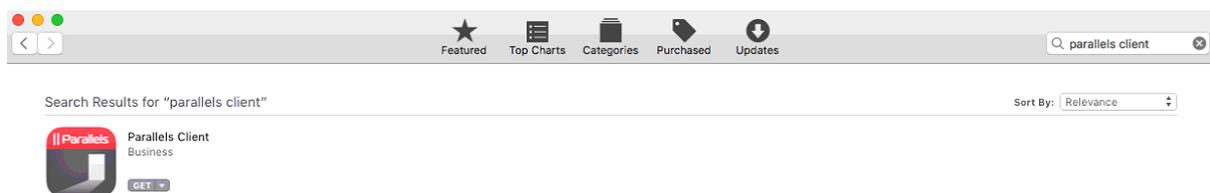
System Requirements: -

To install Parallels Client, you must have the following operating system installed. OS X 10.13 or later, 64-bit Processor

Note: To learn how to check the version, please refer to the device manufacturer's documentation.

Installation Procedure: -

- 1 Make sure you are logged into your computer as a user with administrative privileges
- 2 Click on the Apple  icon. Or go the Mac App Store and search for Parallels Client and then click Get > Install App. (Your Apple ID may be required dependant on your security settings)

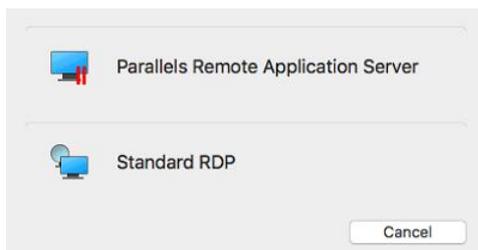


- 3 Follow the instructions and install the app on your Mac.

- 4 Once installed Parallels Client and run it for the first time, you'll be asked if you would like to configure a new connection. Click **Add**. This will open the New connection dialog.



- 5 Select **Parallels Remote Application Server** option.



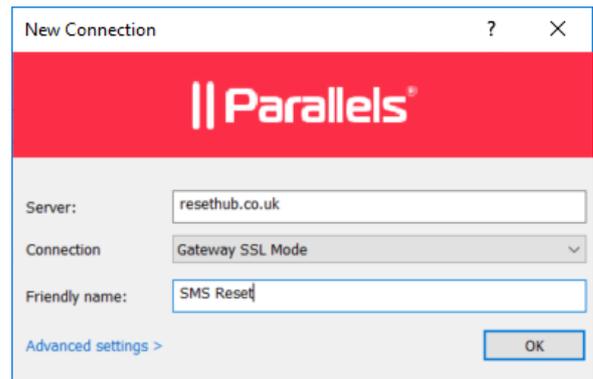
6 Use the following settings:

Server: **resethub.co.uk**

Connection Mode: **Gateway SSL Mode**

Friendly Name: **SMS Reset**

7 Click **OK**.



8 A connection icon will be shown in the Connections Window.

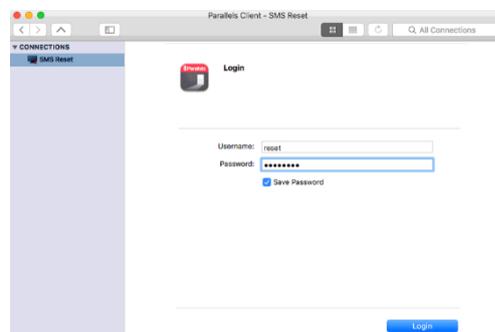


9 Double click the newly created 'SMS Reset' icon

10 Enter the following User Credentials and check the 'Save Password' box and click on Login.

Username: **reset**

Password: **SMSr3s3t**



11 Click on the relevant Application option to launch.

12 Note: When entering numbers for Resets. Only use the numbers along the top of the keyboard are enabled. Any keyboards with separate number pads are disabled.

